



Queensland University of Technology
Brisbane Australia

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To Whom It May Concern

I have used Global Booking Services in both 2016 and 2017 to place small and large groups of international students with homestays in the Brisbane area.

I would strongly recommend Global Booking Services to any institution or organisation which prioritises safe, quality homestays for their students. All families are police checked, site inspected and have ongoing education and support. Our students' feedback was very positive too and I know that they'll take home valuable memories and experiences from their time in homestay.

Global Booking Services are also a pleasure to work with and made my job coordinating and managing the homestay process easy. They understand our needs and requirements as an organisation and were flexible in customising their services to match. Personally, I was impressed by their whole team's level of professionalism and adaptability. Nothing was too much trouble for them and they negotiated last minute changes to itineraries and student placement preferences quickly and positively. They also kept channels of communication open throughout the duration of the homestay period. I could contact them at any time and they would liaise with a host on my behalf and always give a timely response.

I have no hesitation recommending Global Booking Services as a homestay contractor.

If you have further questions or would like more information, you are welcome to contact me to discuss in more detail.

Yours sincerely,

A handwritten signature in blue ink that reads 'Eleanor Durrington'.

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